

PROMATIS ECM Appliance™



Oracle Enterprise Content Management “out of the box”



PROMATIS Appliances Powered by Oracle

For decades, the market leader Oracle has convinced with particularly powerful software. And in many fields of information processing Oracle is always at the forefront of innovation. But the very high rate of innovation in conjunction with the rapid expansion of its product portfolio makes it difficult for customers to keep up. Yet, customers want to benefit optimally from the performance of the Oracle portfolio. How is that possible? A typical application for PROMATIS Appliances!

Optimal product mix + Best Practice + demand meeting services

Unique in the market, the combination of business process expertise as well as Oracle application and technology knowledge of the PROMATIS experts is the basis of PROMATIS Appliances. It creates a solid knowledge base to put together the best solution package for a given business problem a customer might have. By generalizing these solution packages for a clearly defined target group, the appliance is created. The core of the appliance is a perfect mix of top Oracle software combined with best practice models. On the basis of proven process models customized services ensure a fast software implementation. Because only a professional and easy to implement solution unlocks the full potential.

Complete package: Fixed Scope - Fixed Price

With PROMATIS Appliances, the customer benefits from more than 20 years of experience on methods, products and solutions from PROMATIS experts - Best Practice at its best! In addition, Oracle Corp., as a global market leader, guarantees for the ongoing development and support with included standard products. And the best: Security for the customer's budget by the PROMATIS Fixed Scope / Fixed price offer.

PROMATIS ECM Appliance™



Oracle Universal Content Management 11g

100% of digital content in *one* system

Enterprise content that is not managed in an organized manner is one of the most dangerous cost and productivity killers. In addition unnecessary business and legal risks arise, placing compliance at risk. An Enterprise Content Management (ECM) system is called for here that manages all digital content in a single, central repository. A system can only bring forth progress that conflates all types of structured and unstructured content on a single, secure platform. It must therefore be particularly open to the inclusion of content that will be managed in a variety of external systems. Additionally, the embedding of content processes into enterprise-wide business processes is indispensable these days.

Universal and secure Content Management

With Universal Content Management 11g, the market leader Oracle offers a reliable platform for the entire spectrum of unstructured content: From documents, graphics and websites to images, E-Mails and documents. Functions for finding, accessing as well as the reuse of content creates enterprise value from unstructured content. UCM prevails with numerous usage possibilities, best scalability and performance. UCM can seamlessly embed itself into complex business processes through the open architecture (SOA!). Figure 1 offers an impression of the look and feel of Oracle UCM.

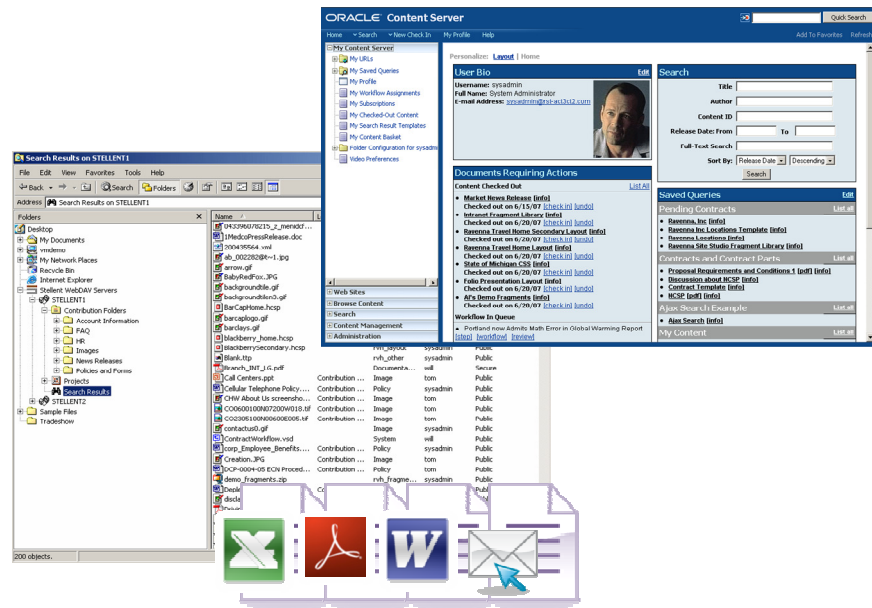


Figure 1: Look & Feel of Oracle UCM

PROMATIS ECM Appliance™



Oracle standard products

ECM Appliance includes the following Oracle standard products:

Oracle Fusion Middleware

- Oracle Universal Content Management 11g Standard Edition + 1 year support 20 Named User Plus

Oracle Infrastructure Products

- Oracle Database 11g Standard Edition + 1 year support 20 Named User Plus

PROMATIS Best Practice

Horus Business Modeler

ECM Appliance places enterprise modeling at the beginning of every ECM project. For this purpose the Horus Business Modeler, a tool for modeling and simulating business processes which primarily addresses business users, is delivered with it. Thanks to its unique software architecture, the tool combines simplicity of operation and the performance of a real high-end product. The basis is an Oracle-based repository in which the models are stored in a structured form. The formal elements can be assigned to all types of multimedia documents. Features include reports, which show the model contents in a structured manner.

PROMATIS ECM Best Practice

Horus knows the concept of the Knowledge Base, in which best-practice experience in model form will be filed with explanatory details. Knowledge Bases are directly imported into the repository of the Horus Enterprise version. Horus users are then provided with ready-made, quality-assured models, in which business knowledge from specific industries or areas of responsibility is provided. The models can be used completely or only in parts in own modeling projects. The product range of the ECM Appliance includes Knowledge Bases, in which the action in ECM projects is described, anonymized examples of ECM projects, and a typical project plan.

PROMATIS software products

ECM Appliance includes the following PROMATIS software products:

Horus Enterprise

- Horus Business Modeler Rel. 1.2 + 1. year Support 5 Named User

PROMATIS Best Practice

- PROMATIS ECM Best Practice 1 Appliance Product

PROMATIS ECM Appliance™



PROMATIS Introduction Services

Feasibility Study

In practice, it has proven successful to bring Enterprise Content Management into the company in the framework of an evolutionary implementation strategy. Important are quick and measurable results based on clearly communicated earnings targets. The implementation strategy sets a feasibility study at the beginning of the ECM implementation. This includes a one-day short training for Oracle UCM and a two-day workshop on preparation and planning of a subsequent pilot project. In this respect, an initial feasibility study always includes an economic study, in which the targets for return on investment (ROI) are expressed.

Introduction

The ECM Appliance includes the implementation of a pilot project. A first practical pilot system proves positive results (quick wins) in order to be able to roll out ECM in follow-up projects (not part of the ECM Appliance) to processes with high benefit - so-called Value Champions. The implementation services that come with the ECM Appliance are not to be understood as based on a service contract, but as a budget for services. The scope of this budget represents an empirical value of comparative projects.

The budget for services includes an analysis of technical requirements, design and setup of a Conference Room Pilot (CRP) and the performance of an evolutionary prototyping with the objective of developing the CRP to the final system. Evolutionary prototyping includes a key user training, evaluation workshops and the development of a CRP. The also included transition comprises a system integration test, an acceptance test and the setup and delivery of the productive instance. The implementation is considered in the form of a budget for support services.

Education

The ECM Appliance services include training and the preparation work to tailor the training to specific customer needs. It is a 1-day user training, in which the operation of the newly developed pilot - application will be trained, and a 1-day system administrator training-on-the-job. Regarding the administrator training, we want to point out that basic skills to administer the Oracle database and Fusion Middleware are required.

Overview of PROMATIS Introduction Services

The ECM Appliance includes the following PROMATIS introduction services:

▪ Feasibility Study *	8 consulting days
▪ Implementation services (Budget)	28 consulting days
▪ Training (2 days + preparation)	4 consulting days
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<i>Total Services</i>	<i>40 consulting days</i>

* The feasibility study can be ordered separately!

PROMATIS ECM Appliance™



Platform Variants

Option 1: Virtual Machine

The ECM Appliance is offered with two different platform versions. Both variants have in common that product support will be offered from one source. A quick-to-install platform that builds on the customer's existing standard hardware is the use of a Virtual Machine. We have integrated into the Appliance the Virtual Machine by Oracle. There are no license fees, but fees for product support.

ECM Appliance includes the following software products and services:

Oracle standard software

- Oracle VM Server for x86 + 3 years Premier Support 20 *Named User Plus*

PROMATIS Services

- Installation Virtual Machine 1 *Cons. day*

Option 2: Sun Hardware

A particularly powerful variant is the use of Sun hardware, which is very well adapted to the requirements of ECM Appliance. The hardware is supplied with the operating system Oracle Enterprise Linux and Oracle VM server. Both operating system products come without license fees, but they do come with charges for product support.

ECM Appliance includes the following software products and services:

Sun Hardware

- Sun x86 Server ECM Server X 4270 + 3 years Premier Support 1 *pcs.*

Oracle standard software

- Oracle Enterprise Linux + 3 years Premier Support 20 *Named User Plus*
- Oracle VM Server for x86 + 3 years Premier Support 20 *Named User Plus*

PROMATIS Services

- Installation Platform 1,5 *Cons. day*
- Installation Appliance 2,5 *Cons. day*

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Note

Downloads for Horus freeware products can be found on the Internet at <http://www.horus.biz/de/horus-iinsidei/leistungsspektrum/horus-endeavor/download.html>

The listed products are trademarked and belong to the respective owners.

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